

Fig. 1

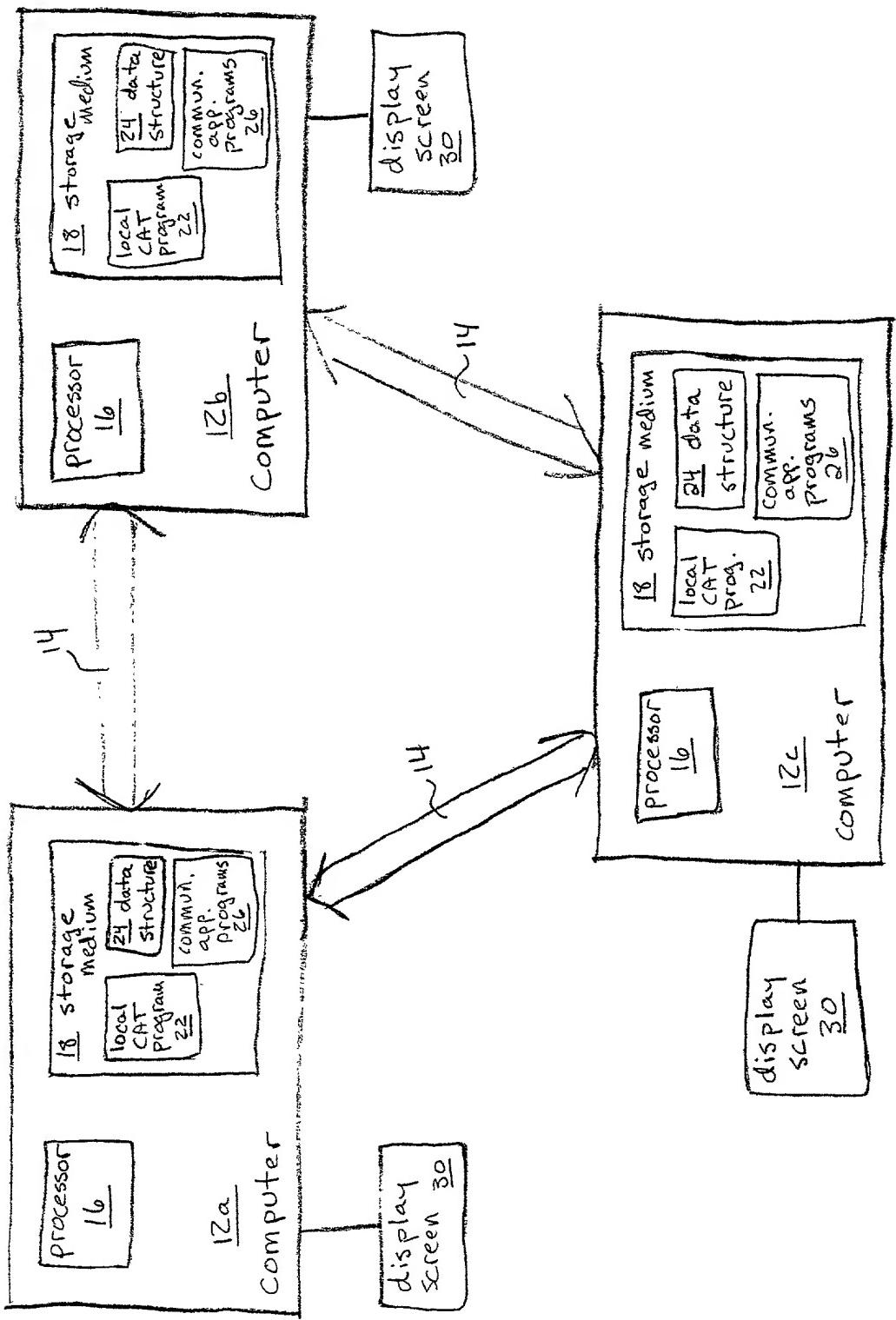


Fig. 2

	Attribute	Value
32+	actual name	John Doe
34+	id for email	jdoe@mailserver.com
36+	available for email?	Yes
38+	id for instant messaging	johndoe1234
40+	available for instant messaging?	No
42+	permission level	3
44+	role code	2

Fig. 3

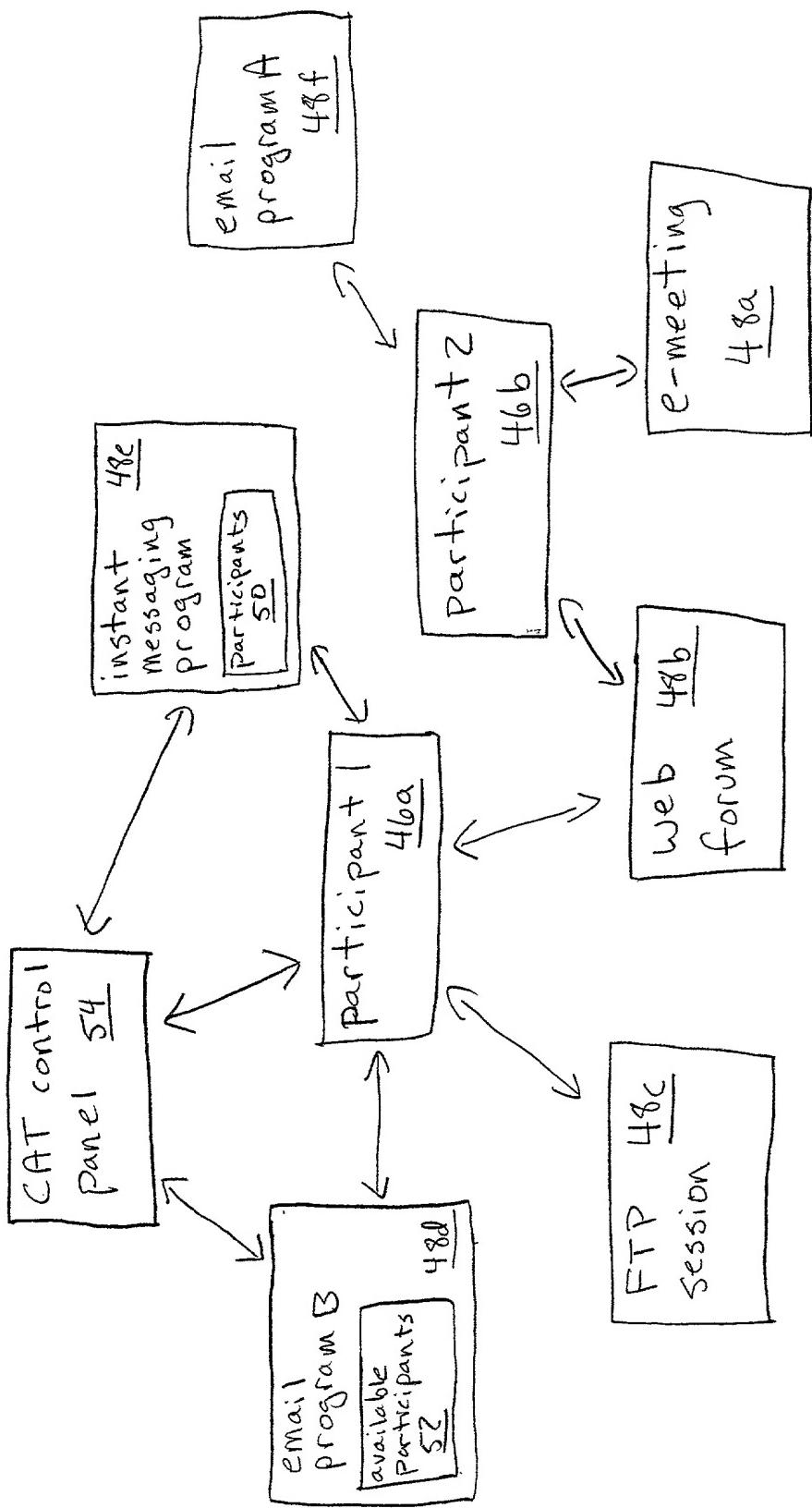


Fig. 4

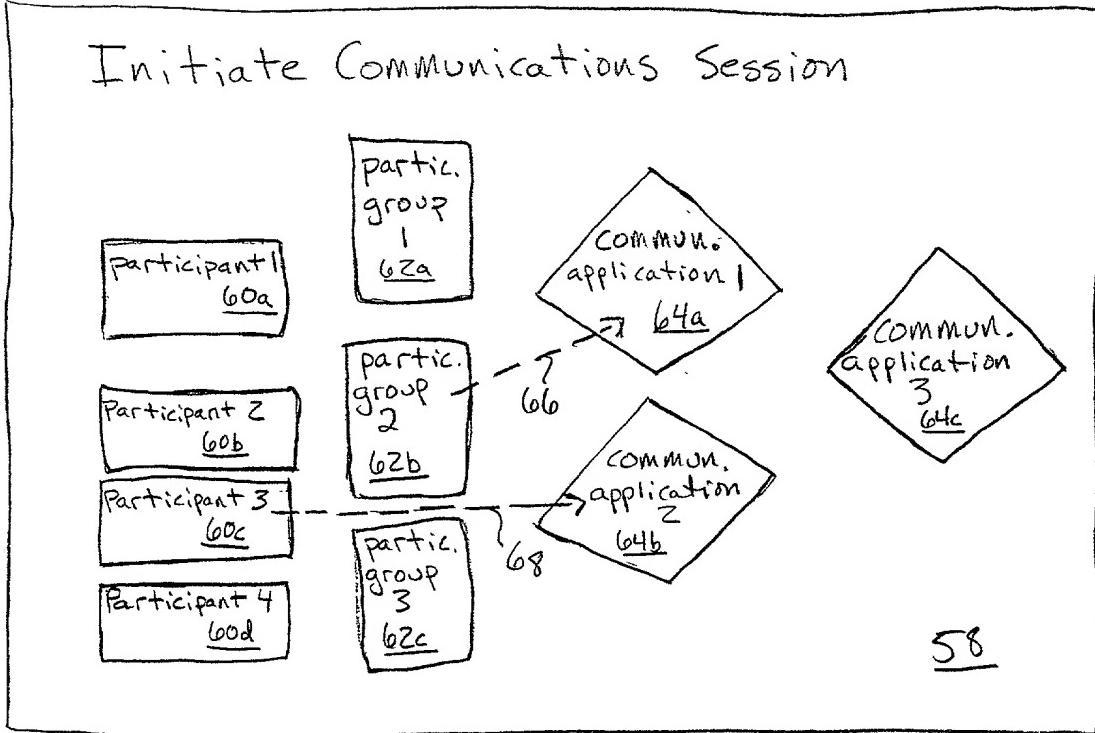
56

Active Conversations		
Application	Status	User ID
email program	running	jdoe@mailserver.com
instant message prog.	running	johndoe1234

Fig. 5

Initiate Communications Session

(a)



Change Communications Application

(b)

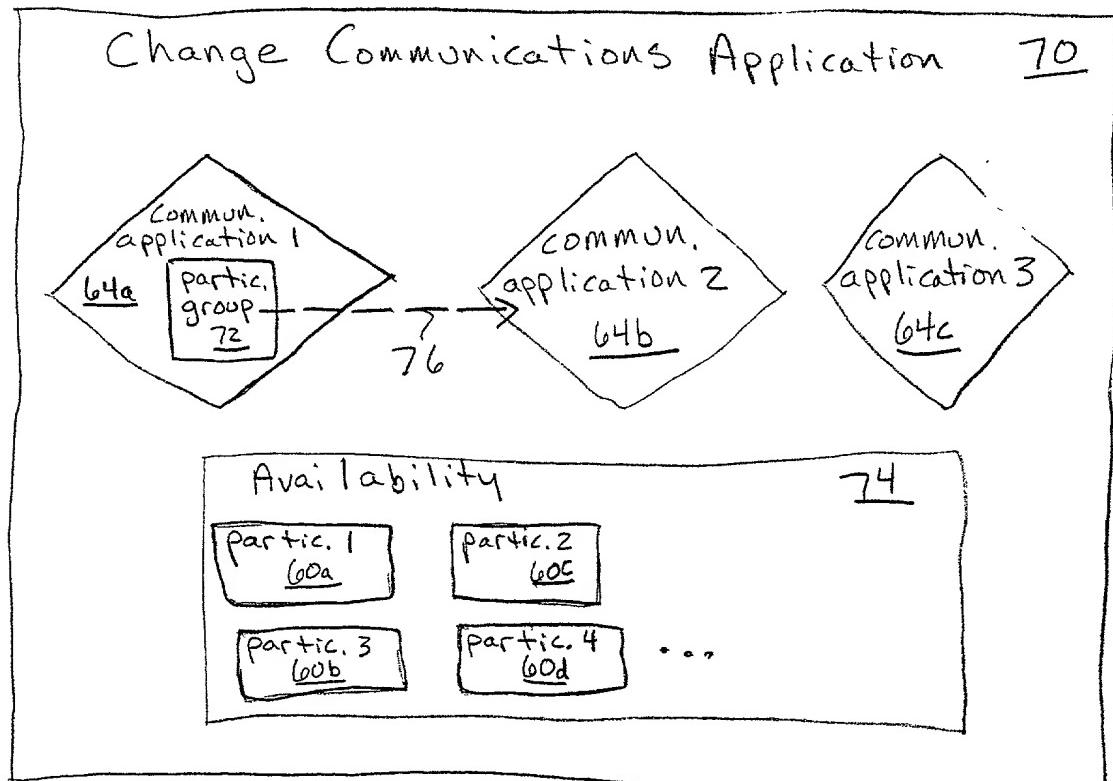


Fig. 6

Multiple-Channel Communications

78

Recipient

80

Security

82

Speed

84

86

Attach File

88

Enter Message

90

Fig. 7

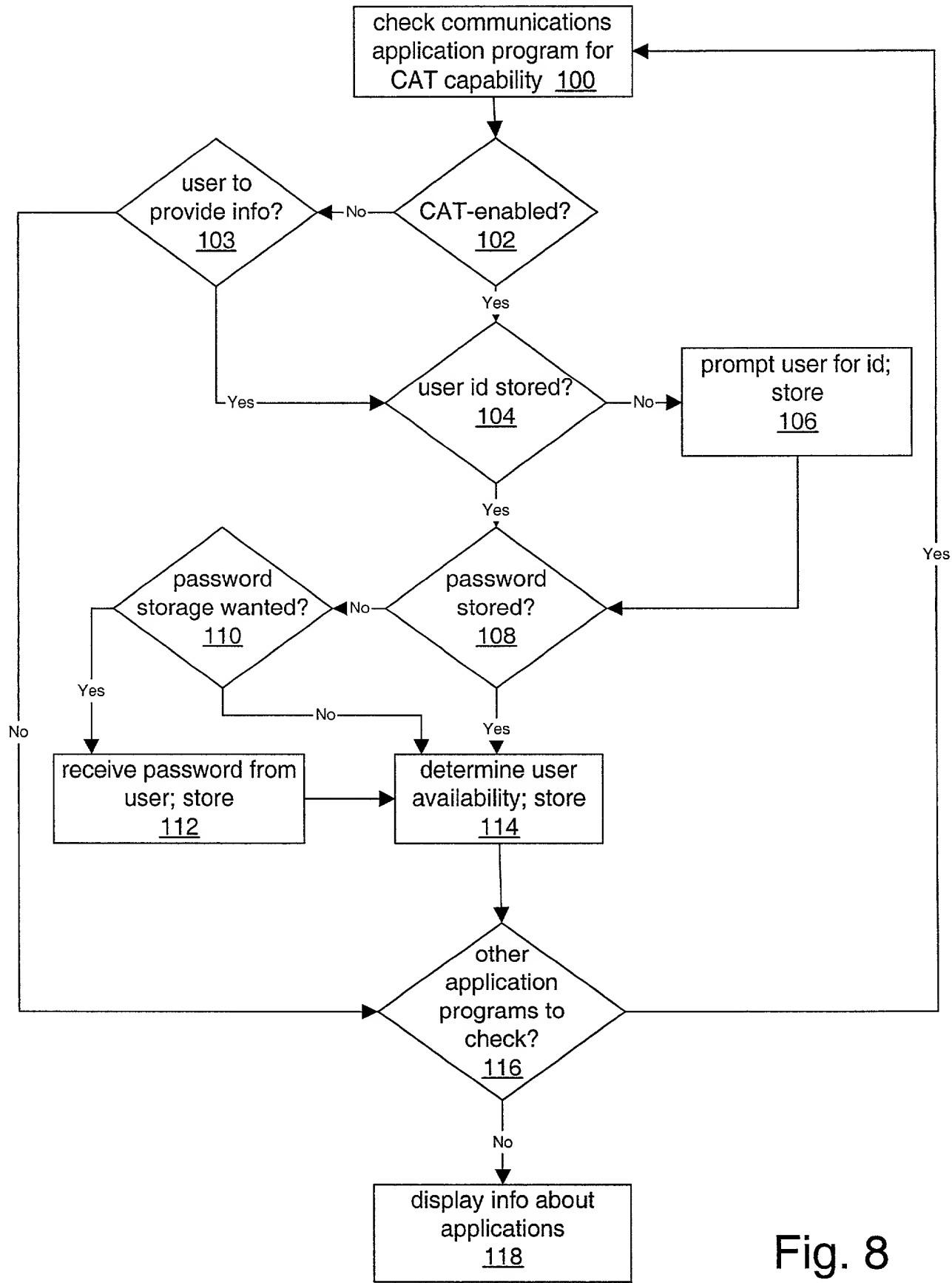


Fig. 8

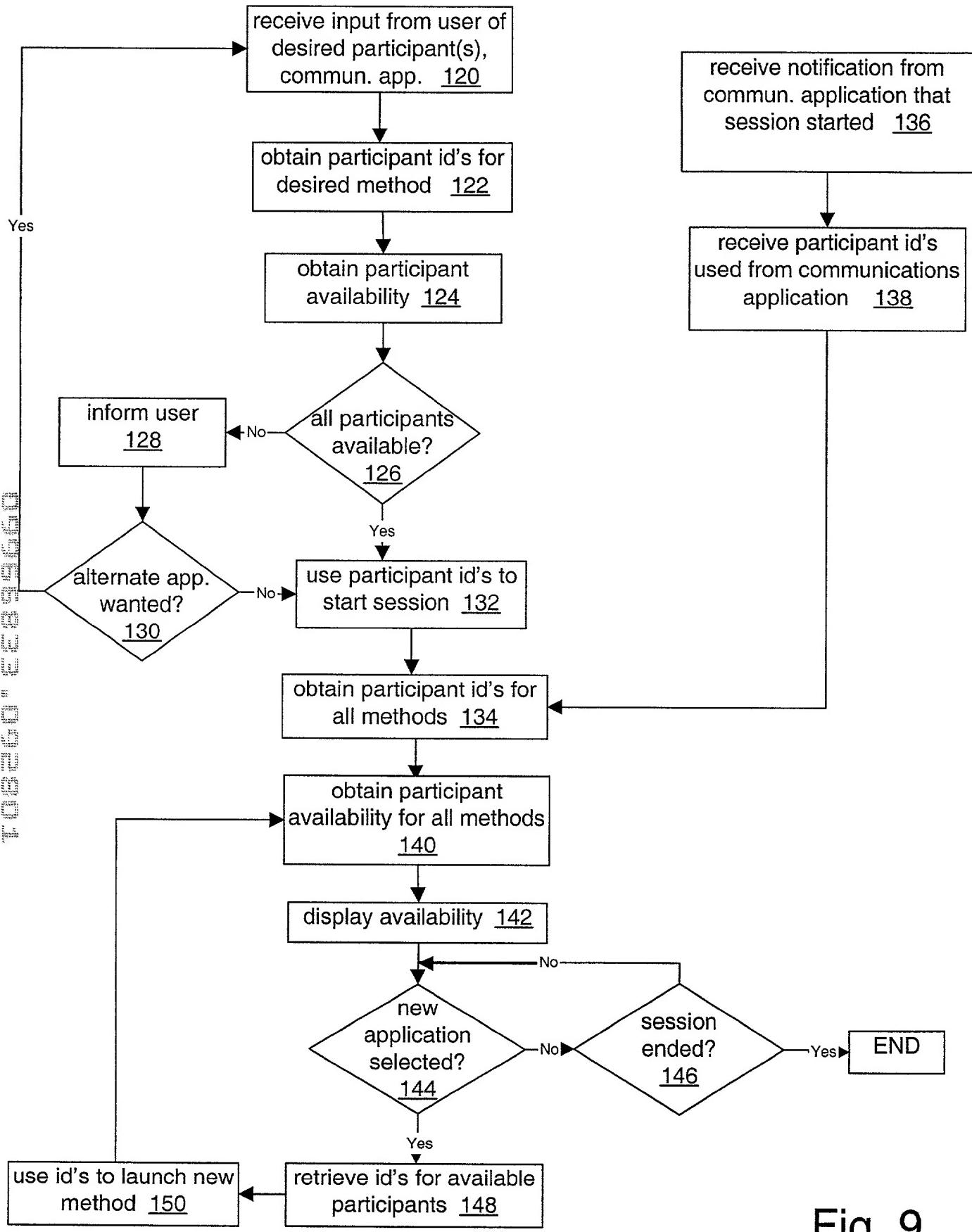


Fig. 9

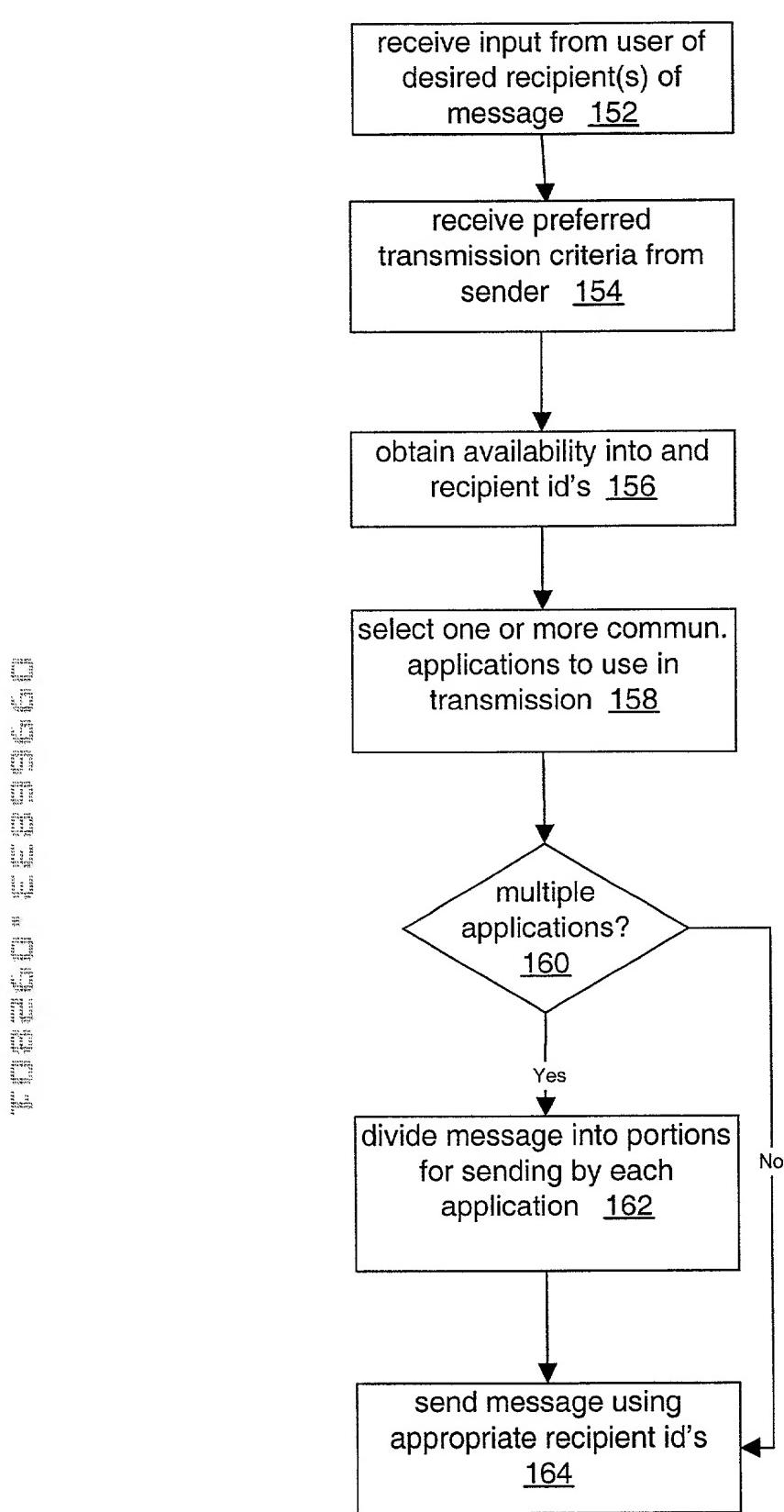


Fig. 10